



DISABILITY ACCESS & INCLUSION PLAN | 2026–2028



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PRACTICAL IMPLEMENTATION PLAN

Practical Commitment to Inclusive Delivery

Spare Chef Catering approaches accessibility as a practical, on-the-ground responsibility rather than a fixed policy. Every event is delivered in a different environment, often with physical constraints that cannot be fully controlled. Our approach is to identify barriers early, adapt service design in real time, and ensure all guests can participate equally in the experience. This mindset is embedded across our planning, staffing, and delivery, allowing us to provide consistent and inclusive outcomes whether we are operating in a purpose-built venue, private property, or temporary event space. To strengthen this commitment, we actively look to capture and apply real-world examples from service delivery, particularly where we have adapted to challenging sites or guest needs, as these scenarios drive continuous improvement and ensure our approach remains practical, relevant, and measurable over time.

1. Physical Access (Event-Based)

- Adapt service layouts to suit each venue
- Ensure safe access to food and service areas
- Work around site constraints with practical solutions

2. Communication & Planning

- Discuss accessibility needs early with clients
- Provide clear event expectations
- Coordinate with venues and suppliers

3. Customer Experience

- Provide flexible service (plated, buffet, roaming)
- Adjust delivery based on guest needs
- Ensure all guests can access food and service

4. Staff Training

- Focus on practical service delivery in varied environments
- Train staff to adapt, not follow rigid systems

PRACTICAL IMPLEMENTATION PLAN (CONT'D)

5. Participation

- Deliver inclusive catering across private, corporate, and public events
- Ensure no guest is excluded due to venue or service limitations

6. Review & Improvement

- Use real event feedback to refine operations
- Build better systems with each event delivered

