



7 Tasman Street, Corindi Beach NSW 2456

DISABILITY ACCESS & INCLUSION PLAN | 2026-2028



// ADDRESS

7 Tasman Street,
Corindi Beach
NSW 2456

// PHONE | WEB | EMAIL

P: 02.6649.2622
W: www.corindibeachhotel.com.au
E: manager@nchgcorindi.com.au

PRACTICAL IMPLEMENTATION PLAN

Accessibility Commitment & Operational Approach

We recognise that access to hospitality, live music and social environments is not equal for all guests. At Corindi Beach Hotel, accessibility is treated as an operational responsibility rather than only a compliance exercise.

Our approach is to actively remove barriers to participation through practical venue design, flexible service delivery and ongoing adjustment based on guest feedback.

based on guest feedback



1. Physical Access

- Maintain practical access to key entry points and wide internal pathways where available
- Provide flexible seating and accessible viewing options
- Monitor crowd density and adjust layouts during events

2. Communication & Information

- Provide clear pre-event information such as crowds, noise and access conditions
- Maintain accessible online information
- Encourage pre-contact for specific needs

3. Customer Experience

- Ensure staff actively assist guests requiring support
- Identify quieter areas for guests needing lower sensory environments
- Provide flexible service options where possible

PRACTICAL IMPLEMENTATION PLAN (CONT'D)



4. Staff Training

- Include accessibility expectations in staff briefings
- Focus on practical assistance, not theory
- Use real event scenarios as training examples

5. Participation & Inclusion

- Support access to live music, dining, family visits and venue events
- Provide varied event formats to suit different audiences

6. Review & Accountability

- Annual internal review of accessibility performance
- Improvements driven by real guest feedback and operational experience

Contact for support:
manager@nchgcorindi.com.au